



Fine Point

Reach 5000™

Fact Sheet

The **Reach5000** remote device management tool from Fine Point Technologies, Inc. is a full feature stand alone, “plug ‘n play” solution that manages up to 5,000 devices and can be upgraded to manage any number of CPE. It is available online and features:

- **Real Time Service Provisioning**
Scalable, real time provisioning of all services, from basic Internet access to VoIP CPE configurations
- **Easy to Use Graphic Interface**
Access to vital CPE information to support CPE with reboot, upgrade, DSL Sync summary capability
- **All Services Are Managed From One Platform.**
Central management for all value-added services such as home networking, security, VoIP, set-top boxes, etc.
- **Support for the Widest Range of Devices**
Any device that complies with the following protocols can be managed, supported and configured *without* custom development or updates: TR-069, TR-098, TR-104, TR-106, TR-110, TR-111, TR-135, TR-140, TR-142
- **Dynamic Data Model Support**
Discovers the Data Models of TR-069 Compliant devices and supports that device and its Data Model with no interaction needed from an administrator
- **Small Form Factor and Footprint**
1U server provides a full TR-069 remote management solution for up to 5,000 subscribers
- **Support Across Multiple Vendors and Services**
The **Reach5000** offers multi-vendor TR-069 & TR-104 device support and is interoperable with over 35 CPE vendors and all TR-069 compliant devices.
- **Ongoing Compliance with Industry Standards**
Continued support for the TR-069 specification and its extensions from the Broadband Forum (formerly the DSL Forum)

Fine Point Technologies is the leader in Customer Experience Management tools. Get the facts on **Reach5000** and all the Customer Experience Management solutions available from Fine Point Technologies at: www.finepoint.com .

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Reach 5000 Functions:

Via Reach 5000 GUI:

- Add / Manage Subscriber account information
- Permissions based access
- Subscriber Device Management
 - General DSL Device Information
 - Device Status
 - Service Status
 - One Click Trouble Shooting
 - DSL PPP Username / Password one click reset
 - DSL Sync Summary
 - Ethernet Summary / Configuration
 - Wireless Summary / Configuration
 - Connect Device Summary
 - Download (upgrades) and Uploads (logs)

On a Bulk Group of Devices Basis:

- Create Group Management based on any parameter & value (or group of parameters & values) available in a device
- Create/Remove Objects
- Configure Objects
- Set Parameter Values
- Set Parameter Attributes
- Configure/Perform Downloads for Devices
- Configure/Perform Uploads from Devices
- Schedule upgrades
- CPE event driven configurations
- Configuration Profiles (Service Profiles)

Via the Reach 5000 GUI On a Device-Specific Basis:

- Perform a Connection Request
- View all Parameter Data
- View RPC Methods
- View ACS Fault Log
- View ACS Activity Log
- Reboot Devices
- Create/Remove Objects
- Configure Objects
- Get Parameter Names
- Get/Set Parameter Values
- Get/Set Parameter Attributes
- Configure/Perform Downloads for Devices
- Configure/Perform Uploads from Devices
- Perform Diagnostics Test on CPE
- Schedule Informs for Devices
- Factory Reset Devices
- CPE event driven configurations
- Configuration Profiles (Service Profiles)

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